YEAR 3

PRINCIPLES FOR RESPONSIBLE BANKING

PROGRESS REPORT

Bancamía
El Banco de los que crecen

Fundación BBVA Microfinanzas

Summary

Bancamía Microfinance Bank year 3

Principle 1: **Alignment**	Principle 2: **Impact & Definition of objectives**	Principle 3: **Clients Customers**
Content Bancamía is the leading microfinance bank in Colombia (BBVA Microfinance Foundation, 72.36%; Women's World Corporation Colombia and Medellín, 13.82% each), with more than 1,66 million clients and 173,000 active micro-entrepreneurs in 100% of the country's departments. In 2025, it strengthened its sustainability strategy through climate management (TCFD Recommendations), the Green Finance Framework (adapted for microfinance), and the issuance of the first Sustainable Bond for the Colombian Amazon Region (COP $80 billion / USD 20 million), aligned with ICMA principles and IDB Guidelines. Click here to learn about our sustainability strategy https://www.bancamia.com.co/sostenibilidad/estrategia/	***Content*** Climate decarbonization: 27% reduction in emissions compared to 2024 (909.1 tCO2e by 2025) Financial health: 761,253 training sessions on financial health to 561,584 actions Green financing: Increase of 261.39% in disbursement figures for Crediverdes lines, compared to the year 2024.	***Content*** Customers: 1.66 million clients with credit, savings, investment and insurance products. • 57% are women • 39% live in rural areas • 33% have at most a primary education • 72% are vulnerable from the point of view of their income. Crediverde Portfolio[1] (Energy, Adaptation and Water): $32.7 billion[2] disbursed in 2025. Amazon Sustainable Bond Issuance: for $80 billion. Parametric climate insurance: $52.3billion[3] in agricultural investments protected in 821 municipalities.
Links & references Sustainable Management Report 2025, pp. 10-14, 23, 55-58.	***Links & references*** Sustainable Management Report 2025, pp. 66-68, 70-72.	***Links & references*** Sustainable Management Report 2025, pp. 5-8, 61-62, 66-68.

[1] All COP to USD conversions in this document were calculated using the official closing exchange rate (TRM) as of December 31, 2025 (USD 1 = COP 3,757.08

[2] Approximately USD 8.70M

[3] Approximately 13.92M

Principle 4: **Stakeholders**	Principle 5: **Governance & Culture**	Principle 6: **Transparency & Responsibility**
Content Bancamía prioritizes 14 stakeholder groups under the NIC 24 methodology, with ongoing engagement through digital channels, the Investor Service Point and the Responsible Attitude Channel.	***Content*** Cascading governance: General Assembly → Board of Directors → Executive Presidency → Management Committee, with ESG oversight by the Corporate Governance and ESG Committee and the Risk Committee. Corporate policies: • Sustainable Performance Management Policy • Green finance policy • ESRMS Policy • Equity and Inclusion Policy • Corporate Eco-efficiency Policy	***Content*** In 2026 the Sustainable Management Report 2025 was published, the external assurance was carried out by Baker Tilly Colombia. These indicators also support the content reported within the framework of the Principles for Responsible Banking (UNEP FI). Furthermore, the Sustainable Management Report was duly disclosed to shareholders and relevant regulatory bodies within the timeframes established by current Colombian regulations, reaffirming Bancamía's institutional commitment to transparency, accountability, and regulatory compliance.
Links & references Sustainable Management Report 2025, p. 18.	***Links & references*** Sustainable Management Report 2025, pp. 23-29, 55-57, 64-66.	***Links & references*** Sustainable Management Report 2025, pp. 10, 101-103.

Supplement templates

Principle 1:
Alignment

Business model

Links & references

Sustainable Management Report 2025, pp. 10-12, 23, 38-46. GRI 2-1, 2-6.

Response

We were born with a clear conviction: microfinance can transform lives. As the first microfinance bank in Colombia, we are the result of a powerful union that combines the global experience of the BBVA Microfinance Foundation with the social roots of the Women's World Corporation Colombia and the Women's World Corporation Medellín.

From our headquarters in Bogotá, we have coverage in 98% of municipalities and a presence in all 32 departments of the country, promoting Productive Finance to support the dreams of every micro-entrepreneur. Our offering integrates, among other aspects: financial inclusion and health, promoting the economic empowerment of women and vulnerable populations, rural development and productivity, digitalization, and climate resilience. Our value proposition primarily addresses the needs of low-income entrepreneurs seeking:

1. Promote access to financial services in a responsible manner.
2. Empowering women and vulnerable populations by strengthening their role in the country's economic development.
3. Supporting the development of rural Colombia by boosting productivity. Strengthening digitalization to expand coverage and bring opportunities to more people.
4. Multiplying Sustainability: supporting micro-entrepreneurs in their adaptation to and mitigation of climate change, protecting biodiversity, seeking their resilience and boosting their businesses.
5. Educating for responsible financial management and strengthening the micro-entrepreneur's business.

Strategy alignment

Links & references

Sustainable Management Report 2025, pp. 13-14, 23-24, 55-58.

Response

For us, sustainability is the heartbeat of our business. We understand that our financial strength is the means to transform the lives of our customers and protect the environment where they thrive. That's why we manage our business model with a comprehensive vision of Environmental, Social, and Governance (ESG) criteria and risks. To ensure this commitment permeates every level of the organization, Bancamía consolidated the identity "The Heartbeat That Sustains Us" in 2024, connecting every daily decision—from a rural loan to a strategic plan—with a shared purpose. This approach reinforces the idea that every action contributes to the Bank's social, economic, and environmental impact.

Within this framework, in 2025 the sustainability strategy was strengthened with the development of a Climate Strategy aligned with the recommendations of the TCFD (Task Force on Climate-Related Financial Disclosures). Furthermore, a commitment was made to move towards carbon neutrality in its own operations as a first step towards contributing to the country's climate goals, and a green financing framework was developed, adapting Colombia's Green Taxonomy as much as possible to the realities of the microfinance sector, recognizing that the scale of the projects financed requires a different approach to characterizing the loan portfolio.

Our Sustainable Microfinance strategy aligns our operations with the highest global standards and the expectations of our stakeholders, structured around five pillars that directly support the Sustainable Development Goals (SDGs):

1. Profitability and sustainable growth
2. Progress for the most vulnerable
3. Caring for our natural resources
4. Governance, ethics and risks
5. Employee well-being

Principle 2:
Impact & Target Setting

Impact Analysis

Links & references

Sustainable Management Report 2025, pp. 13, 15-17.

Response

Since 2024, Bancamía has updated its Dual Materiality analysis (Circular 031/2021 SFC), evaluating impact materiality and financial materiality (versus ROA and spending efficiency).

Of the 15 issues assessed, the 2025 fiscal year prioritized 10 material topics (2 critical, 8 significant), unchanged from the previous year. According to the impact analysis, the Bank continues to strengthen the management of its financial health and climate strategies as its two most significant areas of impact.

Targets, Target Implementation, and Action Plans/Transition plans

Links & references

Sustainable Management Report 2025, pp. 58, 64-68, 70-7299.

Response

Direct impact on Bancamía: Carbon Footprint

For the second consecutive year, we conducted our Greenhouse Gas (GHG) emissions inventory using the new methodology, taking into account the Bank's own activities. This exercise allows us to better understand our footprint, prioritize reductions, and strengthen data-driven climate management. The results are presented in the table below:

Scope	tCO2e	
	2024	2025
1	415.25	618.08
2	861.87	212.12
3	83.28	78.81
Total	1360.40	909.01

Decarbonization commitment: At Bancamía, we believe that sustainability starts at home. That's why we took a key step: developing our Carbon Neutrality Plan for direct operations. This plan is the first step in our climate action and reflects our commitment to operating in a way that is consistent with the positive impact we aim to generate in the regions we serve.

Our approach stems from a clear and technical decision: to calculate, reduce, and offset the greenhouse gas (GHG) emissions from our own operations according to international standards. In 2025, our carbon neutrality was independently verified, making us the first bank certified under ISO 14068-1:2023 by Bureau Veritas, a standard that establishes the principles and requirements for carbon neutrality with a focus on integrity, transparency, and continuous improvement.

As part of this strategy, we offset our entire operational footprint by acquiring carbon credits from the REDD+ Pacific South project, purchasing 1,361 carbon certificates in a forest conservation and management initiative that protects strategic forests in the Colombian Pacific, prevents deforestation and generates social and economic benefits for local communities, simultaneously contributing to climate change mitigation and sustainable territorial development.

Finally, we integrated the Neutrality Plan into our Sustainability Strategy and Corporate Eco-efficiency Policy, managing it based on international standards such as ISO 14068-1 and SBTi. Within this framework, we defined specific emissions reduction targets of 23% by 2030 and 38% by 2035, progressively moving towards the goal of Net Zero for our direct operations by 2050.

Purpose-Driven Financing: The effectiveness of the strategy is reflected in figures that demonstrate the scalability of our sustainable microfinance model: Since the creation of green financing lines in 2017, Bancamía has disbursed more than 11,000 Crediverdes loans, totaling over COP $62 billion[4]*, of which COP$32.7 billion[5] in 2025 was allocated to projects focused on technological and energy conversion, basic sanitation, water management, and climate change adaptation. These lines represent a fundamental pillar within the entity's Sustainability Strategy, offering financial solutions that not only boost the productivity of micro-entrepreneurs but also promote sustainable practices in the most vulnerable communities. The effectiveness of our strategy is reflected in unprecedented figures that demonstrate the scalability of our model, which saw a 261.39% increase in Crediverdes loan disbursements[6] compared to 2024.

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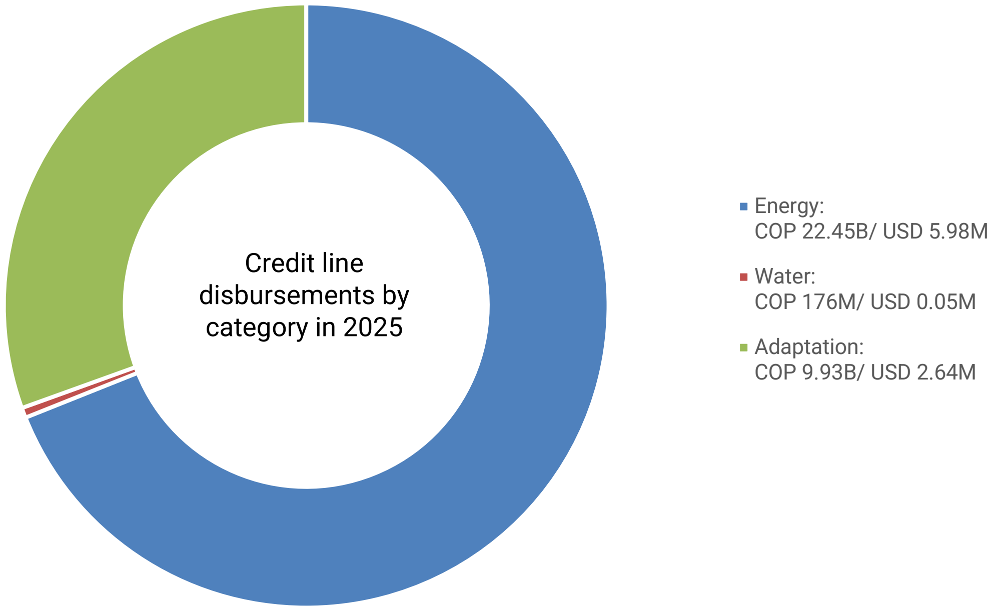
4 Approximately USD 16.5M.

5 Approximately USD 8.70M.

6 Unless otherwise noted, all COP to USD conversions in this document were calculated using the official closing exchange rate (TRM) as of December 31, 2025 (USD 1 = COP 3,757.08



Financial health: We consider financial health a strategic pillar, consistent with our mission to promote financial inclusion, sustainable development, and the economic well-being of our clients, focusing on micro-entrepreneurs and rural communities. This focus goes beyond the transaction itself to generate shared value and contribute to development in the areas where we operate.

Through our "Growing Together" strategy, we transform financial concepts into tools for progress. We don't just teach theory; we develop practical skills in personal and business finance so that every micro-entrepreneur can plan for their future. Using dynamic and accessible materials, we address crucial topics—from saving and debt management to adapting to climate change—empowering our clients to make informed decisions that grow their businesses and improve their quality of life.

Principle 3:
Clients & Customers

Client and Customer engagement

Links & references

Sustainable Management Report 2025, pp. 61-63, 70-72.

Response

Financial Health

Objective advice: Our greatest strength is our close relationship with our clients. Our executives not only manage resources but also act as mentors in the field, providing 395,356 personalized consultations to our clients. This has a significant impact on their budget and debt management, offering solutions that genuinely address their specific needs. We complement this physical presence with our Digital Objective Advice strategy. Through our WhatsApp Bot, we facilitate learning on vital topics such as climate change adaptation, digitalization, business marketing, and purposeful saving, among others, carrying out 294,345 Financial Health initiatives.

In-person and virtual financial health workshops: Using a hybrid model, the organization conducted 5,886 financial health workshops, integrating resilience and adaptation to climate change as pillars of sustainable development. The social impact of this initiative translates into 68,154 participants, transforming the economic perspective of nearly 27,000 people. The high participation in these training sessions demonstrates that our clients value continuous learning as a driver of progress.

Growing Together: Our Growing Together platform is a tool that eliminates schedules and distances, allowing people to take an active role in their learning process. Available 24/7 and free of charge, this digital ecosystem offers pathways to financial health, business empowerment, and sustainability, including a special module for children to learn about saving and caring for the planet from an early age. Furthermore, we have evolved to meet current challenges by integrating new content on applied Artificial Intelligence, logistics, cybersecurity, and risk management. We welcomed 3,398 new participants in 2025, who found here the autonomy they needed to learn and grow their businesses at their own pace.

Business opportunities

Links & references

Sustainable Management Report 2025, pp. 61-62, 66-68.

Response

A Comprehensive Strategy: From Bridging Gaps to Expanding Impact: In 2024, we identified that the main challenge to scaling up green credit lay not only in the products themselves, but also in the technical knowledge of our Sales Network and our clients. Therefore, 2025 was established as the year of adoption and informed sales. We strengthened our sales force with specialized training so that each advisor not only issues loans, but also provides support and guidance as an ally in resilience and green financing. This approach allowed us to enhance the Crediverde portfolio (Energy, Adaptation, and Water) and do so in partnership with strategic alliances. In this way, we are closing the loop between efficient technology and real needs, facilitating the evolution of traditional microbusinesses toward more sustainable and competitive models.

Impact Measurement and Traceability Baseline: After establishing the methodological foundations, in 2025 we completed our first market research on how clients in our green loan portfolio use the funds. This exercise allowed us to develop an initial impact baseline and understand that tracking the use of the financed resources is a fundamental factor that we will continue to work on to ensure the positive impact of our financing flow.

Crediverde (Energy, Adaptation, Water): COP$32.7billion[7] in 2025 (+261% vs. 2024; COP $9.06 billion in 2024), accumulating more than COP $62 billion[8] since 2017. 2025 Distribution: Energy 68.95%, Adaptation 30.51%, Water 0.54%.

Focus on the most vulnerable: Launch of the First Sustainable Bond for the Amazon: In 2025, we took a historic step with the issuance of the Sustainable Bond, underwritten by IDB Invest, for the Amazon, the first of its kind in the microfinance sector for this region in Colombia. This milestone is not an isolated event: it is the concrete result of the maturity of our Sustainable Microfinance strategy, supported by a robust Green Finance Framework and a SARAS policy aligned with the challenges of the sector and with best market practices.

The bond structure was supported by IDB Invest and received a Second Opinion from S&P Global Ratings, which rated our framework as aligned with the ICMA's Green and Social Bond Principles (2025) and Sustainable Bond Principles (2021), as well as with the Guidelines for Amazon Bonds defined by the IDB and World Bank, which supports its technical rigor and credibility with investors.

[7] Approximately USD 8.70M.

[8] Approximately USD 16.5M.

Principle 4:

Stakeholders

Stakeholder identification and consultation
Links & references Sustainable Management Report 2025, pp. 15-19, 31.
Response 14 priority stakeholder groups under NIC 24: Board of Directors, Shareholders and Investors, Regulatory Bodies, Customers, Employees and Collaborators, Suppliers, Local Communities, Competitors, International Organizations, State, Media, Allies, Academia, and Trade Associations and Guilds. Relationship building through an open-door policy (website, social media), Investor Service Point, and Responsible Conduct Channel. Participation in the Asobancaria Green Protocol and the Asomicrofinanzas Sustainability Committee.

Principle 5:
Governance & Culture

Governance Structure for Implementation Principles

Links & references

Sustainable Management Report 2025, pp. 23-26, 29, 55-57.

Response

We understand Corporate Governance as the foundation of trust and the basis for sound and sustainable management. Therefore, we are committed to a transparent and equitable model that underpins each of our decisions and allows us to be clearly accountable to shareholders, customers, and employees. This approach guides how we operate and strengthens our credibility as an organization.

During 2025, we fulfilled our Corporate Governance and Country Code obligations, enabling us to make decisions in an orderly, coherent, and equitable manner. We ensured equal treatment for our shareholders and provided them with complete information well in advance, convinced that transparency is key to building long-term relationships. Internally, efficiency was also a constant: we held 100% of the scheduled meetings of the General Assembly, the Board of Directors, and the Support Committees, and updated regulations and policies, reaffirming our ongoing commitment to good governance and increasingly robust, responsible, and reliable management.

Cascading governance: General Assembly → Board of Directors → Executive Presidency → Management Committee. The Corporate Governance and ESG Committee leads the oversight of sustainability, climate change, human rights, diversity and inclusion; the Risk Committee oversees environmental, social and climate risks integrated into the SIAR (Integrated Risk Assessment System).

General Assembly of Shareholders: BBVA Microfinance Foundation 72.36%, World Women's Corporation Medellín 13.82%, World Women's Corporation Colombia.

Board composition: 7 members, 42.86% women and 56.14% men.

Other diversity indicators Sustainable Management Report 2025 p. 122.

Promoting a culture responsible banking:

Links & references

Sustainable Management Report 2025, pp. 8, 29-30, 55.

Response

Commercial School (ECO); inclusive leadership program for commercial and administrative teams; anti-corruption training with 99.7% coverage (2,369 of 2,376 employees); quarterly 'Bancamía Pride' awards (3 events in 2025, 162 employees and 54 offices); SARAS training for the Commercial Network.

Linkage to remuneration: DOR model (Management by Objectives and Results) for Senior Management.

Risk and due diligence processes and policies

Links & references
Sustainable Management Report 2025, pp. 33-37, 56-57, 59-60, 64-66.

Response
Risk Management: We focus our strategic and emerging risk management on high-impact events arising from the environment or changes in known conditions. By 2025, we will integrate their identification into our strategic planning, strengthening our capacity for anticipation and resilience to ensure the achievement of our objectives. Comprehensive Risk Management System (SIAR): Our Comprehensive Risk Management System (SIAR) is the framework that allows us to safeguard the stability of the Bank and our clients, by integrating credit, market, liquidity and operational risks, in order to anticipate, measure and control events that may affect our objectives. In accordance with External Circular 015 of 2025 from Financial Superintendency, one of our main challenges going forward is to progressively integrate environmental, social, and climate risks into the Integrated Risk Assessment System (IRAS). The climate exposure and vulnerability analyse we have already developed will be a key input for strengthening the connection with the Environmental Risk Assessment System (ESRMS) and moving toward a more comprehensive management model, allowing us to anticipate how climate change or ESG risks may impact our operations and portfolio. Environmental and Social Risk Management System (ESRMS): In 2025, we consolidated our responsible management by implementing the Environmental and Social Risk Management System (ESRMS) Policy. This progress involved significant challenges, especially in knowledge transfer and training for our Commercial Network, as well as in the development and deployment of technological tools to record and manage information related to loan applications. It is worth highlighting that ESRMS focuses on being an advisory system, guiding the Productive Development Executive and the Client on the risks their productive unit may generate, and creating a signed commitment from the client to work to prevent these risks from materializing. ESRMS is aligned with international frameworks such as the Equator Principles and the IFC Performance Standards. ESRMS allows for the identification, categorization, evaluation, control, and mitigation of risks associated with credit operations, ensuring that micro-entrepreneurs receiving financing have a minimal or positive impact on the social and environmental landscape.

Principle 6:
Transparency &Accountability

In 2026 the Sustainable Management Report 2025 was published, the external assurance was carried out by Baker Tilly Colombia.

These indicators also support the content reported within the framework of the Principles for Responsible Banking (UNEP FI). Furthermore, the Sustainable Management Report was duly disclosed to shareholders and relevant regulatory bodies within the timeframes established by current Colombian regulations, reaffirming Bancamía's institutional commitment to transparency, accountability, and regulatory compliance.

Amazon Bonus:

The bond structure was supported by IDB Invest and received a Second Opinion from S&P Global Ratings, which rated our framework as aligned with the ICMA's Green and Social Bond Principles (2025) and Sustainable Bond Principles (2021), as well as with the Guidelines for Amazon Bonds defined by the IDB and World Bank, which supports its technical rigor and credibility with investors.